

Warranty Certificate

LIMITED

Water Softener Warranty

We Guarantee to the original owner that the new water conditioner installed in below listed residence, to be free from defect in materials and workmanship.

Lifetime on Tanks*

*We guarantee that the fiberglass pressure mineral tank and/or plastic salt storage tank which constitute parts of the water conditioner listed below will not corrode, leak or burst, and the water conditioning mineral will be free from defect, provided that the water conditioner is installed and operated on water pressures and temperatures not to exceed the maximum limitations of 120 psi and 100 degrees F., and provided further that such mineral tank or storage tank is not subjected to misuse, alteration, neglect, freezing or accident. We will furnish a replacement mineral tank or storage tank at no cost except freight, to such owner F.O.B. nearest factory, upon receipt, freight prepaid, of the defective tank for as long as the unit is installed in the original location. Installation available at additional cost.

5 Years on Parts**

**Our obligations under this warranty with respect to all other parts not covered in the above paragraph, with the exception of plumbing fittings and valves, is limited to furnishing a replacement for, or at our option, repairing any part or parts which to our satisfaction prove defective within five (5) years from date of original installation. Such replacement parts will be delivered to the owner, at no cost, excepting freight. The terms and provisions of the paragraph are void if the unit was not properly installed (by the purchaser) according to local plumbing and electrical codes and ordinances with a properly operating relief valve, or if it appears to have been tampered with or subjected to misuse, alteration, neglect, or accident. Plumbing fittings and valves are covered for 1 (one) year.

5 Years Labor***

***The labor incidental to the repair and/or replacement of parts, tanks or mineral will be provided at no cost to the owner, at the original installation location, by the dealer, for five (5) years from the original date of installation. Labor is limited to Waukesha County, Wisconsin, for units installed by the purchaser, unless otherwise stated on this warranty in writing and signed by both parties. Labor is provided for plumbing leaks for 1 (one) year on units installed by Soft Water, Inc.

There shall be no guarantee or warranty expressed or implied other than contained herein, including but not limited to water damage or other incidental losses.

It is not necessary for you to present this warranty document to receive all the benefits included within. We will keep all necessary information in our records permanently. All you need to do is call us. We suggest that you do keep it with your copy of the original contract. This warranty is transferable to a new owner at the original location.

Standard labor rates charged on calls if there is nothing wrong with the water softener.

Soft Water, Inc.

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